

# USER GUIDE & MAINTENANCE RECOMMENDATIONS

# Whiteboard

Porcelain Laminite White Duolox

October 2024



### User Guide & Maintenance Recommendations

Use gentle soap and warm water to clean the surface. If some marks remain, clean them with a liquid solution such as methyl hydrate.

Note: After cleaning, it is essential to rinse the surface with clean water and to dry it with a clean, soft rag.

#### Additional Details

- 1. Use a soft, clean rag to wash the surface.
- 2. After washing, while looking at the board from an angle, ensure that the rag did not leave any streaks. If so, the marks on the board will remain during the next use.
- 3. Ambient lighting may accentuate the shadow effect left by marker lines after they have been erased.
- 4. Some types of markers or certain colours are hard to erase. Be sure to always use recommended writing instruments.

# **Recommended Maintenance Frequency**

Once a week or more according to use.

## **Recommended Cleaning Brush**

3-coloured felt brush

## **Recommended Markers**

Markers from the brands Pilot, Pentel or Staedtler are excellent options. For easier writing without residue, we recommend using alcohol-based markers. Low-odor markers (water-based) give inferior results because the ink can leave residue while drying, making the board harder to clean.

# Elements that may affect the care and use of your whiteboard

- Water-, solvent-, alcohol or xylene-based markers.
- Overly direct ventilation.
- Use of inappropriate or ammonia-based cleaning products.
- Brushes intended for residential or office use.
- Lax cleaning.